

# Interim presentation Fourth quarter 2013

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# Highlights in the fourth quarter

- Good demand in all Bouvet's service areas
- Solid financial results
- The organisation increased with 15 new colleagues in Q4'13
- Strategy of delivering services up close to the client's business has yielded results

### Revenues and number of employees MNOK and number 350 300 250 200 150 100 50 Q4'08 Q4'09 Q4'10 Q4'11 Q4'12 Q4'13 1000 800 600 400

Q4'10

200

Q4'08

Q4'09

Q4'13

Q4'12

Q4'11



# Knowledge intensive services is all about people



# Services close to customers' business



**Bouvet Business Process Services team** 

# Continuous development of concepts and services



### Sesam for

- Search
- Integration
- Data analysis

Lanserer nytt forretningsområde.

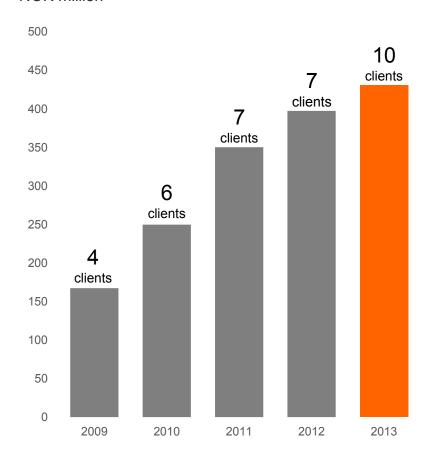
# Customer Experience Journey



# Increase in Oil & Gas

- Increased revenues and more customers within oil and gas
- Consultancy closer to customers' core business
- Statoil recently extended one of five ongoing agreements with Bouvet

# **Development of O&G customers**NOK million









# Key figures

### Three months ending

### Twelve months ending

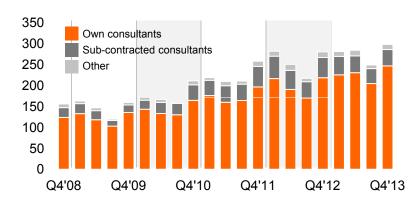
MNOK	31.12.2013	31.12.2012	Change	31.12.2013	31.12.2012	Change
Operating revenue	298.2	280.5	6.3%	1,112.7	1,030.3	8.0 %
Operating profit (EBIT)	27.2	21.2	28.5%	95.1	78.2	21.5 %
EBIT margin	9.1 %	7.6 %		8.5 %	7.6 %	
Ordinary profit before tax	27.9	21.8	28.2 %	97.1	80.2	21.2 %
Profit for the period	20.0	14.7	36.8 %	69.8	56.6	23.5 %
EPS (fully diluted)	1.92	1.39	37.7 %	6.67	5.35	24.8 %
Net cash flow operations	92.8	94.7	-2.0 %	99.4	97.4	2.0 %
Equity ratio	35.9 %	34.7 %		35.9 %	34.7 %	
Cash and cash equivalents	169.2	137.8	22.8 %	169.2	137.8	22.8 %
Number of employees (end of period)	931	881	5.7 %	931	881	5.7 %
Number of employees (average)	928	879	5.6 %	908	848	7.1 %

# Top line growth

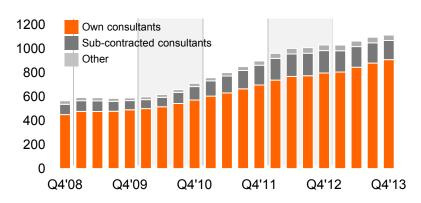
- Revenues up by 6.4 percent YOY
  - Revenues from own consultants up 12.9 percent to NOK 247.0 million
  - Revenues from sub-contracted consultants declined 18.9 percent to NOK 39.2
  - Sub-contracted consultants' share declined to 13.1 percent from 17.2 percent in Q4'12
- Billing rate up 2.3 percentage points from Q4'12
- Prices for group hourly services increased 1.9 percent from Q4'12

### Revenue split (quarterly figures)

**MNOK** 



### Revenue split (12 months rolling average) **MNOK**

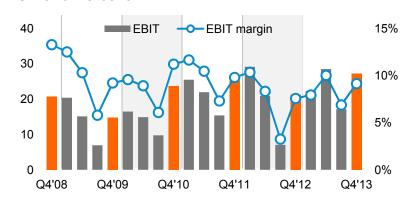


# Increased earnings

- Continued y-o-y increase in Operating profit in Q4'13
  - EBIT margin of 9.1 percent compared to 7.6 percent in Q4'12
- Operating expenses increased by 4.5 percent from Q4'12
- Other operating expenses increased 4.7 percent

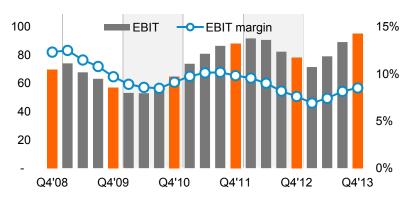
### **EBIT and EBIT margin**

MNOK and Percent



### **EBIT and EBIT margin (12 months rolling)**

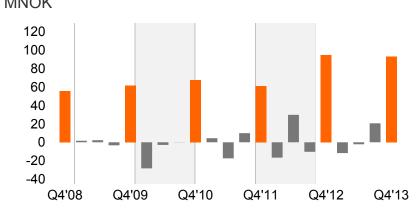
MNOK and Percent



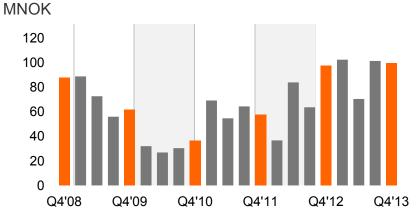
# Solid cash flow

- Cash flow from operations
  - NOK 92.8 million in Q4'13, slightly down from NOK 94.7 million in Q4'12
  - Positively affected by working capital changes, including work in progress
- Rolling 12 months
  - Operational cash flow over the last
     12 months was NOK 99.4 million

# Cash flow from operations (per quarter) MNOK



### Cash flow from operations (LTM)





# **Customer Experience**

**Mobile Enterprise** 

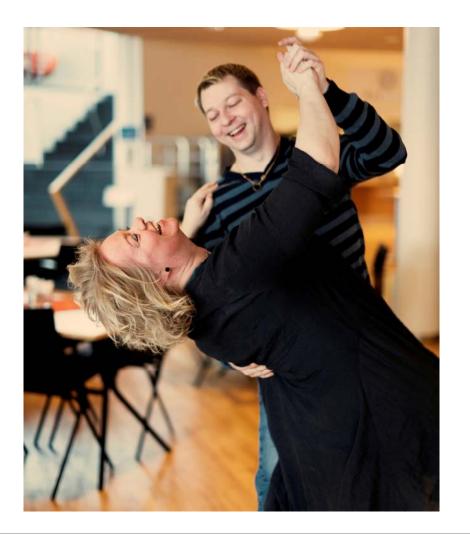
E-commerce

Data analysis
Security



# Outlook and summary

- Strong financial results
- Solid demand for all services within major sectors
- Strategy of delivering services up close to the client's business has yielded results



# Shareholders as at 24.02.2014

Investor	Number of shares	% of total
VARNER KAPITAL AS	1 070 000	10,44%
STENSHAGEN INVEST AS	909 992	8,88%
MP PENSJON PK	669 904	6,54%
HURUM SVERRE FINN	505 751	4,93%
KLP AKSJE NORGE VPF	340 628	3,32%
MORGAN STANLEY & CO INTERNAT. PLC	314 149	3,06%
VERDIPAPIRFONDET DNB NORDIC TECHNO	313 871	3,06%
VEVLEN GÅRD AS	300 000	2,93%
KOMMUNAL LANDSPENSJONSKASSE	246 049	2,40%
STUBØ ERIK	235 251	2,30%
VERDIPAPIRFONDET HANDELSBANKEN	220 000	2,15%
VERDIPAPIRFONDET EIKA NORGE	194 626	1,90%
TELENOR PENSJONSKASSE	186 800	1,82%
VERDIPAPIRFONDET DNB NORDEN (III)	153 808	1,50%
STOREBRAND VEKST	150 919	1,47%
STOREBRAND NORGE I	150 574	1,47%
DYVI INVEST AS	150 000	1,46%
VERDIPAPIRFONDET DNB SMB	125 000	1,22%
RIISNÆS STEIN KRISTIAN	123 489	1,20%
VOLLE ANDERS	118 075	1,15%
Number of shares held by the 20 largest shareholders	6 478 886	63,21%

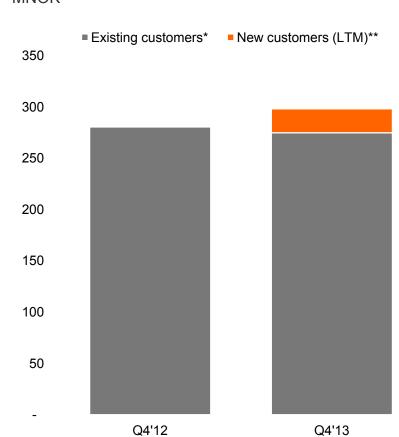


# Appendix

# Client development

- Existing clients\*
  - Revenues from existing clients decreased 2 % from Q4'12
  - Accounted for 98 percent of revenues in Q4'13
- New customers\*\*
  - Customer won over the past year generated revenues of NOK 23.4 million in Q4'13

## Revenues customer split MNOK



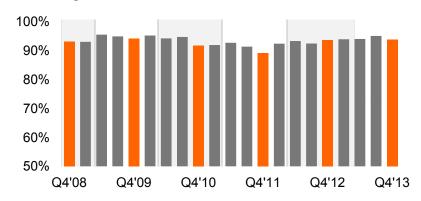
<sup>\*</sup> Existing customers defined as customers that were invoiced in the corresponding quarter last year

<sup>\*\*</sup> New customers defined as customers won since end of corresponding quarter last year

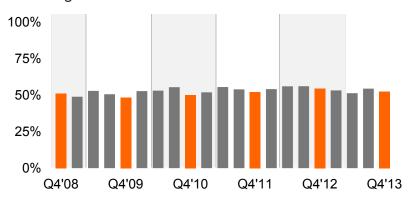
# Customer and project mix

- Project mix
  - Variable contracts account for 93.8 percent of total revenues
- Client portfolio
  - The 10 largest customers represent
     51 percent of total revenues
  - The 20 largest customers represent
     64 percent of total revenues

# Variably priced contracts share of revenues Percentage



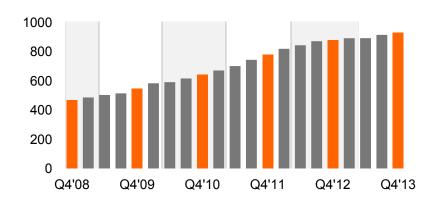
**10 largest customers share of revenues** Percentage



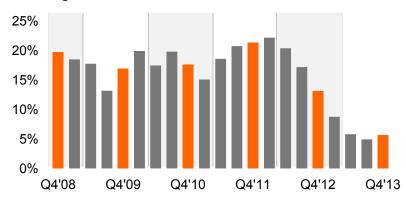
# **Employees**

- 931 employees at the end of the fourth quarter
  - 15 new employees in Q4' 13
  - 50 new employees in the past 12 months
  - Average number of employees end of quarter up 5.6 percent from Q4'12

### Number of employees end of quarter



Annual growth in number of employees Percentage



Dato: February 27, 2014