## bouvet

## Interim presentation

 Fourth quarter 2013
## Highlights in the fourth quarter

- Good demand in all Bouvet's service areas
- Solid financial results
- The organisation increased with 15 new colleagues in Q4'13
- Strategy of delivering services up close to the client's business has yielded results

Revenues and number of employees
MNOK and number


## Operational Review

## Knowledge intensive services is all about people



## Services close to customers' business



Bouvet Business Process Services team

## Continuous development of concepts and services

| (4) |  |  |  | lyhetsbrev |  |  | Goos |
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| Bedrifts-IT | Telekom | Utvikling | Karriere | $\emptyset$ konomi | Samfunn | Sikkerhet | EVENT |



Axel Borge leder Sesam-satsingen, som Bouvet-sjef Sverre Hurum (til h.) har stor tro pá. Det oppstilte kinderegg-bildet er ment $\dot{a}$ illustrere at skytjenesten de nà lanserer gir tre ting: sok, integrasjon og dataanalyse.

## Bouvet ut i skyen med «Sesam»

Lanserer nytt forretningsomráde.

## Customer Experience Journey



## Increase in Oil \& Gas

- Increased revenues and more customers within oil and gas
- Consultancy closer to customers' core business
- Statoil recently extended one of five ongoing agreements with Bouvet


Development of O\&G customers NOK million

## Long term cuistomens

## Customers

Financial Review

## Key figures

| MNOK | 31.12.2013 | 31.12.2012 | Change | 31.12.2013 | 31.12.2012 | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating revenue | 298.2 | 280.5 | 6.3\% | 1,112.7 | 1,030.3 | 8.0 \% |
| Operating profit (EBIT) | 27.2 | 21.2 | 28.5\% | 95.1 | 78.2 | 21.5 \% |
| EBIT margin | 9.1 \% | 7.6 \% |  | 8.5 \% | 7.6 \% |  |
| Ordinary profit before tax | 27.9 | 21.8 | 28.2 \% | 97.1 | 80.2 | 21.2 \% |
| Profit for the period | 20.0 | 14.7 | 36.8 \% | 69.8 | 56.6 | 23.5 \% |
| EPS (fully diluted) | 1.92 | 1.39 | 37.7 \% | 6.67 | 5.35 | 24.8 \% |
| Net cash flow operations | 92.8 | 94.7 | -2.0\% | 99.4 | 97.4 | 2.0 \% |
| Equity ratio | 35.9 \% | 34.7 \% |  | 35.9 \% | 34.7 \% |  |
| Cash and cash equivalents | 169.2 | 137.8 | 22.8 \% | 169.2 | 137.8 | 22.8 \% |
| Number of employees (end of period) | 931 | 881 | 5.7 \% | 931 | 881 | 5.7 \% |
| Number of employees (average) | 928 | 879 | 5.6 \% | 908 | 848 | 7.1 \% |

## Top line growth

- Revenues up by 6.4 percent YOY
- Revenues from own consultants up 12.9 percent to NOK 247.0 million
- Revenues from sub-contracted consultants declined 18.9 percent to NOK 39.2
- Sub-contracted consultants' share declined to 13.1 percent from 17.2 percent in Q4'12
- Billing rate up 2.3 percentage points from Q4'12
- Prices for group hourly services increased 1.9 percent from Q4'12

Revenue split (quarterly figures)
MNOK


Revenue split (12 months rolling average) MNOK


## Increased earnings

- Continued $y-0-\mathrm{y}$ increase in Operating profit in Q4'13
- EBIT margin of 9.1 percent compared to 7.6 percent in Q4'12
- Operating expenses increased by 4.5 percent from Q4'12
- Other operating expenses increased 4.7 percent

EBIT and EBIT margin
MNOK and Percent


EBIT and EBIT margin (12 months rolling) MNOK and Percent


## Solid cash flow

- Cash flow from operations
- NOK 92.8 million in Q4'13, slightly down from NOK 94.7 million in Q4'12
- Positively affected by working capital changes, including work in progress
- Rolling 12 months
- Operational cash flow over the last 12 months was NOK 99.4 million

Cash flow from operations (per quarter) MNOK


Cash flow from operations (LTM)
MNOK


## Outlook

## Customer Experience

## Mobile Enterprise

## E-commerce

## Data analysis

## Security

## Outlook and summary

- Strong financial results
- Solid demand for all services within major sectors
- Strategy of delivering services up close to the client's business has yielded results



## Shareholders as at 24.02.2014

| Investor | Number of shares | \% of total |
| :---: | :---: | :---: |
| VARNER KAPITAL AS | 1070000 | 10,44\% |
| STENSHAGEN INVEST AS | 909992 | 8,88\% |
| MP PENSJON PK | 669904 | 6,54\% |
| HURUM SVERRE FINN | 505751 | 4,93\% |
| KLP AKSJE NORGE VPF | 340628 | 3,32\% |
| MORGAN STANLEY \& CO INTERNAT. PLC | 314149 | 3,06\% |
| VERDIPAPIRFONDET DNB NORDIC TECHNO | 313871 | 3,06\% |
| VEVLEN GÅRD AS | 300000 | 2,93\% |
| KOMMUNAL LANDSPENSJONSKASSE | 246049 | 2,40\% |
| STUBø ERIK | 235251 | 2,30\% |
| VERDIPAPIRFONDET HANDELSBANKEN | 220000 | 2,15\% |
| VERDIPAPIRFONDET EIKA NORGE | 194626 | 1,90\% |
| TELENOR PENSJONSKASSE | 186800 | 1,82\% |
| VERDIPAPIRFONDET DNB NORDEN (III) | 153808 | 1,50\% |
| STOREBRAND VEKST | 150919 | 1,47\% |
| STOREBRAND NORGE I | 150574 | 1,47\% |
| DYVI INVEST AS | 150000 | 1,46\% |
| VERDIPAPIRFONDET DNB SMB | 125000 | 1,22\% |
| RIISNたS STEIN KRISTIAN | 123489 | 1,20\% |
| VOLLE ANDERS | 118075 | 1,15\% |
| Number of shares held by the 20 largest shareholders | 6478886 | 63,21\% |

Appendix

## Client development

- Existing clients*
- Revenues from existing clients decreased 2 \% from Q4'12
- Accounted for 98 percent of revenues in Q4'13
- New customers**
- Customer won over the past year generated revenues of NOK 23.4 million in Q4'13
* Existing customers defined as customers that were invoiced in the corresponding quarter last year
${ }^{* *}$ New customers defined as customers won since end of corresponding quarter last year350300250

Revenues customer split
MNOK

```
                                    - Existing customers*
- New customers (LTM)**
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Q4'12

## Customer and project mix

- Project mix
- Variable contracts account for 93.8 percent of total revenues
- Client portfolio
- The 10 largest customers represent 51 percent of total revenues
- The 20 largest customers represent 64 percent of total revenues

Variably priced contracts share of revenues Percentage


10 largest customers share of revenues Percentage


## Employees

- 931 employees at the end of the fourth quarter
- 15 new employees in Q4' 13
- 50 new employees in the past 12 months
- Average number of employees end of quarter up 5.6 percent from Q4'12

Number of employees end of quarter


Annual growth in number of employees
Percentage


