

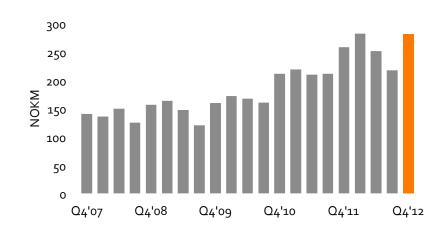
# $\begin{array}{c} \text{Interim presentation} \\ 4^{th} \ quarter \ 2012 \end{array}$

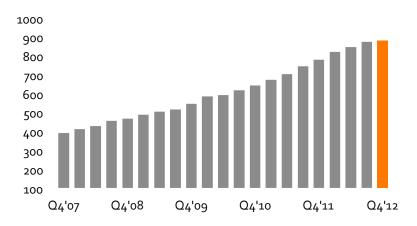
Sverre Hurum, CEO Erik Stubø, CFO 27 February 2013

# Highlights in the fourth quarter

- Revenues and EBIT
  - Operating revenues increased 8.7 percent to NOK 280.5 (y-o-y)
  - EBIT decreased 4.1 million to NOK 21.2 million (y-o-y)
- Growing number of employees
  - 102 new employees last 12 months
  - 8 new employees in Q4'12
- Solid demand and increasing hourly rates
- Actions initiated to improve profitable growth

#### Revenues and number of employees



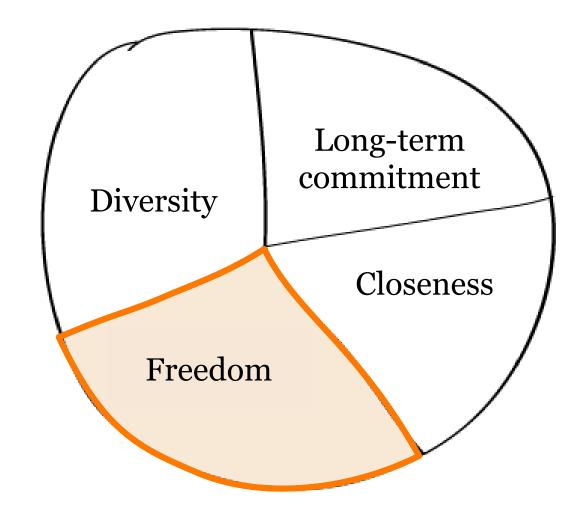




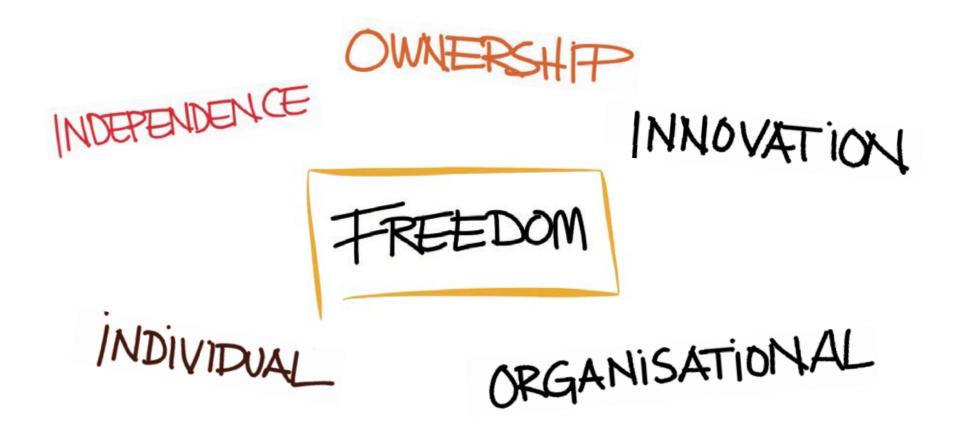




# The Core



## What is Freedom?



# Freedom in practice

#### INDIVIDUAL

- Individual adaptions with regards to filling your own work day
- Large influence on how to solve various assignments
- Bring your own device

#### ORGANISATIONAL

- Regions and subsidiaries have a large degree of freedom with respect to services and how to work
- Structures based on local adaptions

#### INNOVATION

- Concepts and services developed based on local expertise and customers
- Exported to other regions

#### OWNERSHIP

- Distributed shareholder base
- Listed on Oslo Børs
- Many employees with ownership interests



# Independence Motivation Energy



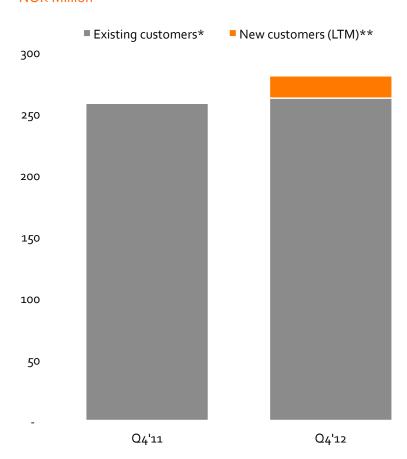
# Operational review



# High level of activity

- Existing clients remains stable
  - Represent 93.6 percent of revenue in Q4'12
- New customers
  - Revenue increased by NOK 18.0 million from new customers\*\*
- Continued high activity of framework agreements

#### Revenues customer split **NOK Million**





<sup>\*</sup> Existing customers defined as customers that were invoiced in the corresponding quarter last year

<sup>\*\*</sup> New customers defined as customers won since end of corresponding quarter last year

# 10 largest customers in 2012





















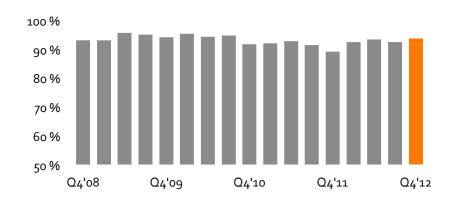


# Customer- and project mix

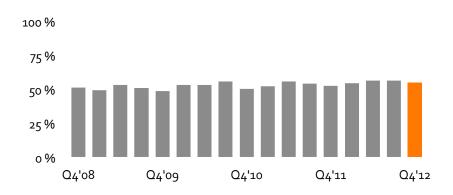
- Project mix is stable
  - Variable contracts account for 93.5 percent of the turnover

- Solid and long-term client portfolio
  - The ten largest customers represent
     54.7 percent of total revenues
  - The 20 largest customers represent
     68.0 percent of total revenues

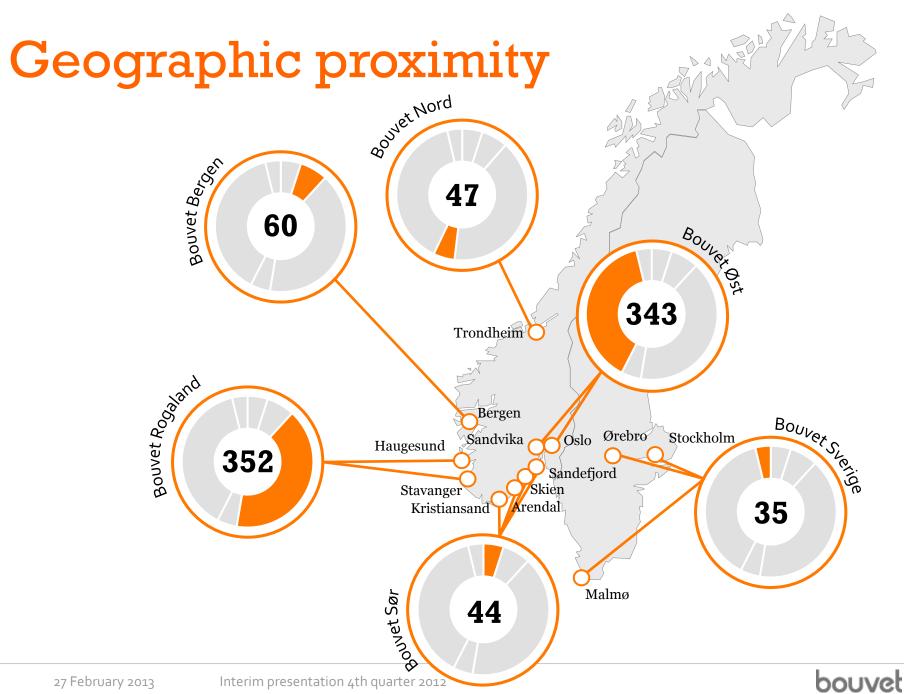
#### Variably priced contracts share of revenues



10 largest customers share of revenues



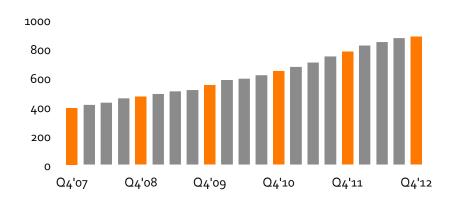




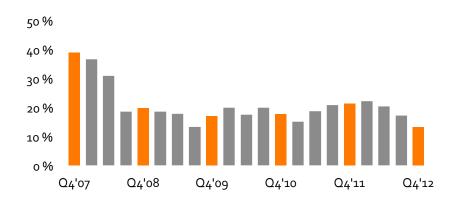
# Continued growth

- Number of consultants is a key driver
  - Diversity
  - Freedom and responsibility
  - Challenging tasks
- 881 employees at the end of December
  - 8 new employees in Q4' 12
  - 102 new employees in the past 12 months
- The employee growth rate reduced
- Actions have been initiated to reduce turn-over

#### Nominal change in number of employees



#### Annual growth in number of employees





# Financial review

# **Key figures**

Three months ending
---------------------

MNOK	31.12.2012	31.12.2011	Change	31.12.2012	31.12.2011	Change
Operating revenue	280.5	258.1	8.7 %	1 030.3	897.2	14.8 %
Operating profit (EBIT)	21.2	25.3	-16.1 %	78.2	88.0	-11.1 %
EBIT margin	7.6 %	9.8 %		7.6 %	9.8 %	
Ordinary profit before tax	21.8	25.8	-15.5 %	80.2	89.9	-10.8 %
Profit for the period	14.7	18.1	-19.1 %	56.6	63.9	-11.5 %
EPS (fully diluted)	1.41	1.74	-19.1 %	5.41	6.13	-11.7 %
Net cash flow operations	94.7	61.0	55.4 %	97.4	57.8	68.4 %
Equity ratio	34.7 %	35.0 %		34.7 %	35.0 %	
Cash and cash equivalents	137.8	114.4	20.5 %	137.8	114.4	20.5 %
Number of employees (end of period)	881	779	13.1 %	881	779	13.1 %
Number of employees (average)	879	773	13.7 %	848	716	18.4 %

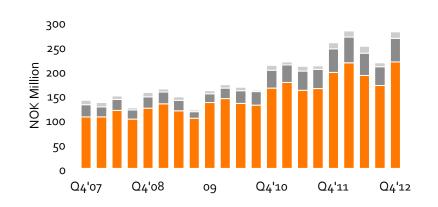


Twelve months ending

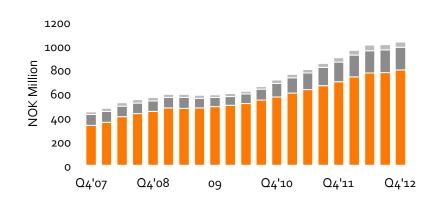
# Top-line growth

- Revenues increased by 8.7 percent
  - Revenues from own consultants increased by 11.0 percent to NOK 218.7 million
  - Sub-contracted consultants' share of total revenues totalled 17.2 percent compared to 18.6 percent in Q4'11
- Average number of employees increased by 13.7 percent from Q4'11
- Billing rate for the Group's consultants is 1.3 percentage points lower in Q4'12 than Q4'11
- Prices for group hourly services increased by 3.4 percent

#### Revenue split (quarterly figures)



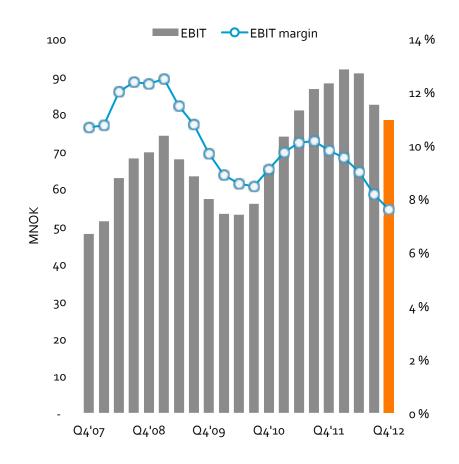
#### Revenue split (12 months rolling average)



# Decrease in earnings

- Operating profit fell in the quarter
  - EBIT margin of 7.6 percent compared to 9.8 in Q4'11
  - Operating expenses increased by 11.4 percent, including a positive effect of NOK 5.8 million from the transition to a new pension scheme
- Average increase in salaries of 3.4 percent the last 12 months
- Other operating expenses increased by 10.5 percent

#### EBIT and EBIT margin (12 months rolling)



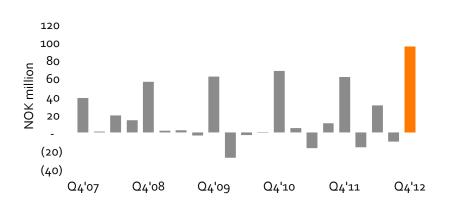


16

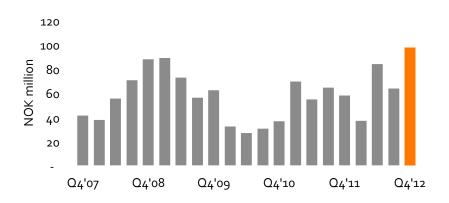
# Solid cash flow from operations

- Cash flow from operations per quarter
  - Positive NOK 94.7 million in Q4'12, up from positive NOK 61.0 million in Q4'11
- Rolling 12 months
  - In the last 12 months operational cash flow ended at NOK 97.4 million

#### Cash flow from operations (per quarter)



#### Cash flow from operations (LTM)







### Outlook

- Continued solid demand in Norway
  - Oil and oil service
  - Public sector
  - Retail
  - Energy
- Still a challenging market in Sweden
- Customers' IT ecosystems have increased complexity
  - Increased need for data integration
  - IT is more intervened with business and is more business critical
  - Mobility



# Summary

 Positive effects from activities initiated to improve profitability

 Solid demand and increasing hourly rates

Solid cash flow from operations





## Shareholders as at 25.02.2013

Shareholder	% share	Number of shares
VARNER KAPITAL AS	10,44%	1 070 000
MP PENSJON PK	6,71%	688 004
HURUM SVERRE FINN	4,93%	504 965
STENSHAGEN INVEST AS	4,59%	470 023
KLP AKSJE NORGE VPF	4,36%	446 563
MORGAN STANLEY & CO INTERNAT. PLC	4,30%	441 178
VERDIPAPIRFONDET DNB NORDICTECHNO	4,26%	436 248
KOMMUNAL LANDSPENSJONSKASSE	3,23%	330 752
STUBØ ERIK	2,29%	234 465
TELENOR PENSJONSKASSE	1,82%	186 800
SKANDINAVISKA ENSKILDA BANKEN	1,60%	164 270
STOREBRAND VEKST	1,58%	161 740
VERDIPAPIRFONDET DNB SMB	1,46%	149 366
NORDEA NORDIC SMALL CAP FUND	1,34%	137 537
NERGAARD NILS OLAV	1,26%	129 438
RIISNÆS STEIN KRISTIAN	1,20%	122 703
VERDIPAPIRFONDET STOREBRAND NORGE	1,16%	119 381
VOLLE ANDERS	1,13%	116 266
STOREBRAND NORGE I	1,08%	110 982
TERRA NORGE VPF	1,07%	109 873
20 largest shareholders	59,81%	6 130 554

